

## Service Engineer

- 📍 **Location:** Llanidloes (with travel across UK & Ireland)
  - 👛 **Job Type:** Permanent, Full-Time/Part Time
  - 🕒 **Hours:** Monday–Friday, 08:00–16:30
  - 💰 **Salary:** Competitive (based on experience)
- 

### About Us

**Bulk Automation** specialises in the supply of process and packaging machinery, including robotic automation systems, to a wide range of industries across the UK. Due to continued growth, we are looking to recruit an experienced **Service Engineer** to join our expanding team.

While this role is based at our Llanidloes office, **regular travel** to customer sites across the **UK and Ireland** will be required. Flexibility and adaptability are key to success in this role.

---

### Key Responsibilities

- Attend customer sites to perform **Planned Preventative Maintenance (PPM)** on Bulk Automation equipment (e.g. conveyors, robots)
  - Respond to **emergency breakdowns**, performing fault diagnosis and repair of packaging machinery
  - Complete accurate service reports, including details of work carried out, parts used, and recommendations
  - Follow all **health & safety guidelines** (Bulk Automation and client-specific) during service work
  - Create or contribute to **Risk Assessments** and Safe Systems of Work as needed
- 

### Desired Skills & Attributes

- Excellent interpersonal and customer service skills
- Ability to build and maintain long-term customer relationships
- Experience with **ABB or Fanuc robotics** is desirable (training can be provided)
- Strong electrical skills: 3-phase power, control systems; PLC knowledge is a bonus
- Mechanical experience with **pneumatics, motors, bearings, conveyors**

- Understanding of **packaging machinery** (form-fill-seal, weighing systems) is beneficial, but training will be given
  - Full UK driving licence
- 

## What We Offer

- Supportive, collaborative working environment
  - Competitive salary (discussed based on experience)
  - **24 days paid holiday** + 8 bank holidays
  - Career progression opportunities, including on-the-job training
  - Overtime available
- 

## Interested?

If this sounds like the right opportunity for you, please send your CV to:

 [hr@bulkautomation.co.uk](mailto:hr@bulkautomation.co.uk)